Tariff No.: U0025-020-Aug2014-R

UNIFIED CARRIER LICENCE TELECOMMUNICATIONS ORDINANCE (Chapter 106)

PCCW-HKT Telephone Limited ("PCCW-HKTC") and Hong Kong Telecommunications (HKT) Limited ("HKT")

Name of Tariff:
Internet Protocol Voice Service (Commercial Customer) ("Service")
Description of Tariff:
See Annex A
Effective date of tariff:
29 August 2014
Revision history:
Revision to the tariff published in Tariff No. U0025-016-Jun2014-R on 23 June 2014 in respect of service provisioning of the Service.

Internet Protocol Voice Service (Commercial Customer) ("Service")

The Service is a voice over Internet Protocol ("**VoIP**") service provided by HKT to commercial fixed line customers via a designated smartphone application ("**App**") working on any eligible mobile devices/tablet computers through data usage or Wi-Fi connection (as the case may be). The Service may allow customers in Hong Kong or abroad to communicate with other telephone users locally or overseas through Internet with the associated business fixed number designated as the Calling Line Identification (CLI) of the calls originating from the Service. The Service may be used as an extension of the associated business fixed number to receive incoming calls simultaneously. The Service also supports call-back for customers to make calls to Hong Kong or overseas numbers with the call setup information conveyed through SMS messages or data usage provided by the other telecommunications service providers (as the case may be). Certain value-added services ("**VAS**") features (such as Call Waiting, Caller Number Display and Call Forwarding) may be made available under the designated App for the Service³.

The App may be downloaded by the user(s) or installed by HKT to the relevant device(s), but the customer must first authorize and sign up to the relevant service contract before the App can be activated for use. The Service may make use of telecommunications services provided by other third parties, such as roaming data usage, international SMS and local mobile usage, the customer shall be responsible for all the relevant charges so incurred and levied by the other service providers operating mobile services to the customer. HKT's IDD Services may be used under the Service where the customer has made a separate subscription accordingly, and HKT will charge the customer IDD 0060 usage charges in accordance with the prevailing IDD tariff.

The Service includes but not limited to "Smart Biz Line – Biz Traveler" and "Smart Biz Line – Biz On-the-go".

Rates table:

Basic Service Charges:

Amount of Charges (HK\$)

Setup Charge: 475/application

Rental Charge: 388/application /month

Service Usage Charge⁴:

a) Internet Call

- 1) For calling to/from Hong Kong numbers:
- 2) For calling to overseas numbers⁶:

b) Call-Back⁶

- 1) For calling to Hong Kong numbers from an overseas number (1-leg charge):
- 2) For calling to overseas numbers from an overseas number (2-leg charges):

Amount of Charges (HK\$)

10/minute

Per Prevailing IDD0060 tariff⁵ as specified by HKT

Amount of Charges (HK\$)

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) Per Prevailing IDD0060 tariff<sup>5</sup> as
) specified by HKT)
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3) For calling to overseas numbers from a Hong Kong number (1-leg charge):

Note:

- (1) The Service may allow customers to divert incoming calls to another Hong Kong or overseas number as specified by the customer. IDD 0060 International Telephone Service charges may apply for calls being diverted to an overseas number (as the case may be).
- (2) Customer may associate the Service with a business fixed line number operated by HKT, provided that the commercial fixed line service is also being subscribed to by the same customer during the contract period of the Service.
- (3) The service contract will set out the eligible VAS features under the relevant Service delivered under the relevant App. Please refer to the tariffs for Local Business Telephone Service and IDA Services for the eligible VAS features for details.
- (4) The Service usage will be charged on a per-minute basis and each individual call charge will be rounded up to the nearest 10 cents. Customers are required to apply to HKT's IDD Services separately.
- (5) Charges of IDD 0060 International Telephone Service is billed per prevailing IDD0060 tariff as specified by HKT from time to time and published on its website www.pccw.com.
- (6) IDD 0060 International Telephone Service will be charged in different scenarios as set out above and detailed in the Special Conditions of the Service (if applicable).

Remarks:

The Service is subject to HKT's prevailing General Conditions of Services and the applicable Special Conditions for the Service (if any).